DATA SHEET

Polycom® VVX® Color Expansion Module

Turn your Polycom VVX business media phone into a high-performance color attendant console

The Polycom VVX Color Expansion Module is an optimal solution for telephone attendants, receptionists, administrative staff, team managers, and other "power users" who manage teams, workflows, or multiple simultaneous telephone calls on a daily basis.

The Polycom VVX Color Expansion Module extends the functionality of Polycom VVX business media phones and provides multifunctional line keys that can be set up as line registrations, call appearances, speed dials, direct station select, busy lamp field or even Skype for Business favorties. The VVX Color Expansion Module seamlessly matches the look and feel of your VVX business media phone.

VVX business media phones can be fully equipped with up to three VVX Expansion Modules. With VVX Expansion Modules, users can reduce the number of lost customer calls, shorten transaction times, and increase the accuracy of call routing by promptly accepting, accurately screening, efficiently dispatching and effortlessly monitoring calls.

The VVX Color Expansion Module is a true plug-and-play device that requires no separate set-up as power and signaling are provided by the host VVX business media phone.

The VVX Color Expansion Module provides an easy transition from traditional PBX features and functionality into the world of Voice over IP with its intuitive user interface, presence indication and pleasing call visualization experience similar to that on VVX business media phones.

Like all Polycom VoIP products, the VVX Color Expansion Module is standards-based and fully interoperable with Polycom partners' IP telephony server solutions.[3] With the greatest breadth and depth of integrated video, voice, and Web solutions, only Polycom delivers the ultimate communications experience.

Benefits

- **Increase productivity**—The VVX Color Expansion Module provides advanced call handling capabilities with a vibrant visual experience that simplifies monitoring contacts and management of a high volume of concurrent calls

- **Ease of use**—Large, high resolution LCD, 28 illuminated bi-color programmable line keys, and user-friendly call visualization provide an intuitive user interface

- **Ease of Installation and Setup**—Virtually no installation or setup is required, as signaling and powering are provided by the host phone

- **Leverage previous IT infrastructure investment**—Get the most out of your Polycom VVX business media phones by equipping them with Expansion Modules, turning them into fully-enhanced personal desktop solutions

VVX Color Expansion Module specifications

Display
- 4.3 in LCD (480x272 pixel resolution)
- Color graphical user interface

Feature keys
- 28 multifunctional line keys configurable as line registration, call appearance, speed dial, DSS, or BLF
- Dual-color (red or green) illuminated LEDs for line status information
- 3 page keys for additional line appearances (up to 84 in total)

Compatible VVX phone models[1]
- Polycom® VVX® 300/301/310/311
- Polycom® VVX® 400/401/410/411
- Polycom® VVX® 500/501
- Polycom® VVX® 600/601

Communication with host phone and/or other modules
- 2 auxiliary ports (RJ-11)

Expandability
- Up to three VVX Expansion Modules can be attached to any VVX phone[2]

Feature support
- Additional line registrations (up to 34 total)
- Shared call appearance, bridged line appearance (Key system emulation)
- Call transfer
- Busy lamp field
- Speed dial
- Fully programmable line appearances
- Multilingual user interface (driven from host phone) encompassing Chinese, Danish, Dutch, English, French, German, Italian, Japanese, Korean, Norwegian, Polish, Portuguese, Russian, Slovenian, Spanish and Swedish
- Skype for Business Presence

Power
- Provided by Polycom VVX host phone
- Host phone powering options: IEEE 802.3(af/at) PoE or using a compatible external AC adapter
- Powering starts automatically upon auxiliary port connection
- No additional power source is required[2]

Approvals
- CE Mark
- VCCI
- C-Tick

Safety
- UL 60950-1
- CAN/CSA-C22.2 No. 60950-1
- EN 60950-1
- IEC 60950-1
- AS/NZS 60950-1

Operating conditions
- Temperature: 0—40° C (+32—104° F)
- Relative Humidity: 5% to 95%, noncondensing

Storage temperature
- -40—70° C (-40—160° F)

VVX Color Expansion Module ships with
- VVX Color Expansion Module console
- VVX Color Expansion Module desk stand
- Attachment bracket with hand screws (2)
- Auxiliary cable
- Quick start guide

Dimensions
- 5 in x 5 in x 6.5 in (12.5 cm x 12.5 cm x 16 cm)
- (W x H x D)

Weight
- Physical: 1 lb (0.5 kg)

Unit box dimensions/weight
- 11 in x 6 in x 3.5 in (27.9 cm x 15.2 cm x 8.9 cm)

Unit box weight
- 1.54 lb (0.7 kg)

Master carton quantity
- Ten (10)

Country of origin
- China

Warranty
- One (1) year

Part number/UPC code
- 2200-46350-025 / 610807781950

Available accessories
- Wallmount

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1. Requires UC Software UCS 5.1.0 or later
2. Depends on power available to phone which varies by deployment. For support of up to three Expansion Modules on VVX 501/601, PoE+ or external AC adapter is required
3. Contact your IP PBX/Softswitch vendor or service provider for a list of supported features.

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