

# Yealink

## Yealink VP59 Flagship Smart Video Phone User Guide



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# Contents

<b>About This Guide.....</b>	<b>5</b>
In This Guide.....	5
Related Documentations.....	5
<b>Getting Started.....</b>	<b>6</b>
Hardware Overview.....	6
Screens and Icons.....	8
The Home Page.....	8
Icon Introduction.....	10
Entering Characters.....	12
<b>Running the Setup Wizard.....</b>	<b>13</b>
<b>Managing the Directory.....</b>	<b>13</b>
Local Directory.....	13
Adding a Local Contact.....	13
Editing Local Contacts.....	14
Deleting Contacts.....	14
Yealink Cloud Contacts.....	14
Enterprise Directory.....	14
Searching for Contacts.....	15
<b>Managing the Call History.....</b>	<b>15</b>
Viewing the Call History.....	15
Adding a History Record to the Local Directory.....	15
Deleting History Records.....	16
Deleting a History Record.....	16
Deleting All History Records.....	16
<b>Operating Calls.....</b>	<b>16</b>
Placing a Call.....	16
Dialing a Number.....	17
Editing Numbers Before Calling.....	17
Placing a Call from the Search Result.....	17
Placing a Call to Contacts.....	17
Placing a Call from the Call History.....	18
Redialing.....	18
Answering Calls.....	18
Answering a Call Automatically in Idle State.....	18
Manually Answering Calls.....	18
Turning off the Local Camera.....	19
Rejecting Incoming Calls.....	19
Manually Rejecting Incoming Calls.....	19
Enabling DND.....	19

Ending Calls.....	19
<b>Managing the Local Video Conference.....</b>	<b>20</b>
Initiating a Local Video Conference.....	20
Initiating a Conference by Dialing a Group.....	20
Initiating a Conference by Inviting Contacts.....	20
Removing Participants from the Local Video Conference.....	20
Ending the Local Video Conference.....	21
<b>Using the Yealink VC Cloud Management Service Platform.....</b>	<b>21</b>
Dialing Yealink Cloud Accounts.....	21
Viewing Scheduled Conferences.....	22
Joining Scheduled Conferences.....	22
Joining a Scheduled Conference from a Conference Reminder.....	22
Joining a Scheduled Conference from the Conference Schedule.....	22
Joining a Scheduled Yealink Cloud Conference by Dialing.....	23
Meet Now Conference.....	23
Initiating Meet Now Conferences.....	23
Joining a Meet Now Conference by Dialing.....	23
Virtual Meeting Room.....	24
Joining a VMR.....	24
Joining a Virtual Meeting Room by Dialing.....	24
Managing Yealink Cloud Video Conferences.....	24
Appointing a Lecturer.....	25
Applying for Speaking.....	25
Managing the Application.....	25
Inviting Conference Participants.....	26
Removing Conference Participants.....	26
Muting or Unmuting All Conference Participants.....	26
Muting or Unmuting a Conference Participant.....	26
Locking/Unlocking the Conference.....	27
Allowing/Rejecting the Participant to Join the Conference.....	27
Viewing the Message List.....	27
Leaving the Conference.....	27
Ending the Conferences.....	28
<b>Using Yealink Meeting Server.....</b>	<b>28</b>
Dialing YMS Accounts.....	28
Viewing Scheduled Conferences.....	29
Joining Scheduled Conferences.....	29
Joining a Scheduled Conference from a Conference Reminder.....	29
Joining a Scheduled Conference from a Conference Invitation.....	29
Joining a Scheduled Conference from the Conference Schedule.....	30
Joining a Scheduled YMS Conference by Dialing.....	30
Watching the Live Broadcast of the Conference.....	30
Meet Now Conference.....	31
Initiating Meet Now Conferences.....	31
Joining a Meet Now Conference by Dialing.....	31
Virtual Meeting Room.....	31
Joining a VMR.....	31
Joining a Virtual Meeting Room by Dialing.....	31
Managing YMS Video Conferences.....	32
Appointing a Lecturer.....	32

Applying for Speaking.....	32
Inviting Conference Participants.....	33
Removing Conference Participants.....	33
Muting or Unmuting All Conference Participants.....	33
Muting or Unmuting a Conference Participant.....	33
Locking/Unlocking the Conference.....	34
Viewing the Message List.....	34
Leaving the Conference.....	34
Ending the Conferences.....	34
Using the Third-Party Video Conference Platforms.....	35

## **Using Basic Features..... 35**

Wireless Sharing.....	35
Sharing Content via WPP20.....	35
Stopping Sharing Content via WPP20.....	36
Starting/Closing Presentation.....	36
Recording Videos.....	36
Managing the Recorded Videos.....	37
Viewing Recorded Videos.....	37
Copying/Cutting the Recorded Video to the USB Flash Drive/Local Storage.....	37
Deleting Recorded Videos.....	37
Controlling the Remote Cameras.....	38

## **Settings..... 38**

Setting the Language.....	38
Enabling/Disabling the Clock.....	39
Manually Configuring the Time and Date.....	39
Configuring Time and Date Manually.....	39
Customizing the Time and Date Format.....	39
Setting the Time Zone.....	39
Configuring the Audio Settings.....	39
Adjusting the Volume.....	40
Setting the Ring Tone.....	40
Configuring Key Tone.....	40
Enabling Mute Mode.....	40
Setting the Extended Audio Input.....	41
Setting the Extended Audio Output.....	41
Configuring Video Settings.....	41
Enabling HDMI.....	41
Changing the Screen Layout.....	41
Adjusting the Backlight and the Automatic Sleep Time.....	43
Setting the Screensaver.....	43

## About This Guide

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Thanks for choosing Yealink Flagship Smart Video Phone VP59.

VP59 possesses many features, such as 1080P-full HD video conferencing, good compatibility, easy deployment, intelligent network adaptability and so on, which allows you to experience a high quality video conference within a reasonable cost. Moreover, for it is portable, you can use it as a video conferencing device in small meeting room.

This guide can help you to quickly use VP59. Before you set up and use the phone, check with your system administrator that the IP network is ready for phone configuration and read the Quick Start Guide in the product package.

- [In This Guide](#)
- [Related Documentations](#)

## In This Guide

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This guide contains the following chapters:

- Chapter 1 [About This Guide](#)
- Chapter 2 [Getting Started](#)
- Chapter 3 [Managing the Directory](#)
- Chapter 4 [Managing the Call History](#)
- Chapter 5 [Operating Calls](#)
- Chapter 6 [Managing the Local Video Conference](#)
- Chapter 7 [Using the Yealink VC Cloud Management Service Platform](#)
- Chapter 8 [Using Yealink Meeting Server](#)
- Chapter 9 [Using the Third-Party Video Conference Platforms](#)
- Chapter 10 [Using Basic Features](#)
- Chapter 11 [Settings](#)

## Related Documentations

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The following table lists the related documents about the phone.

Item	Contents	Where to find	Language
Yealink VP59 VCS Edition Quick Start Guide	Phone installation and network configuration	On the website/ in the package	English/ Chinese
Yealink WPP20 Wireless Presentation Pod Quick Start Guide	Connect WPP20 wireless presentation pod to the phone	On the website/ in the package	English/ Chinese



**Note:** You can download the latest documents online: <http://support.yealink.com/documentFront/forwardToDocumentFrontDisplayPage>.

# Getting Started

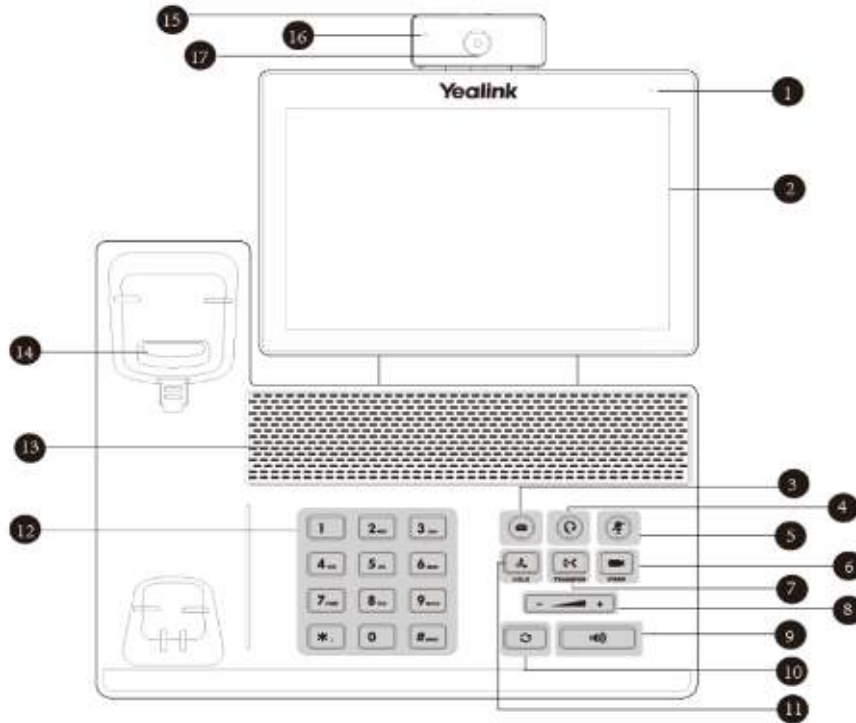
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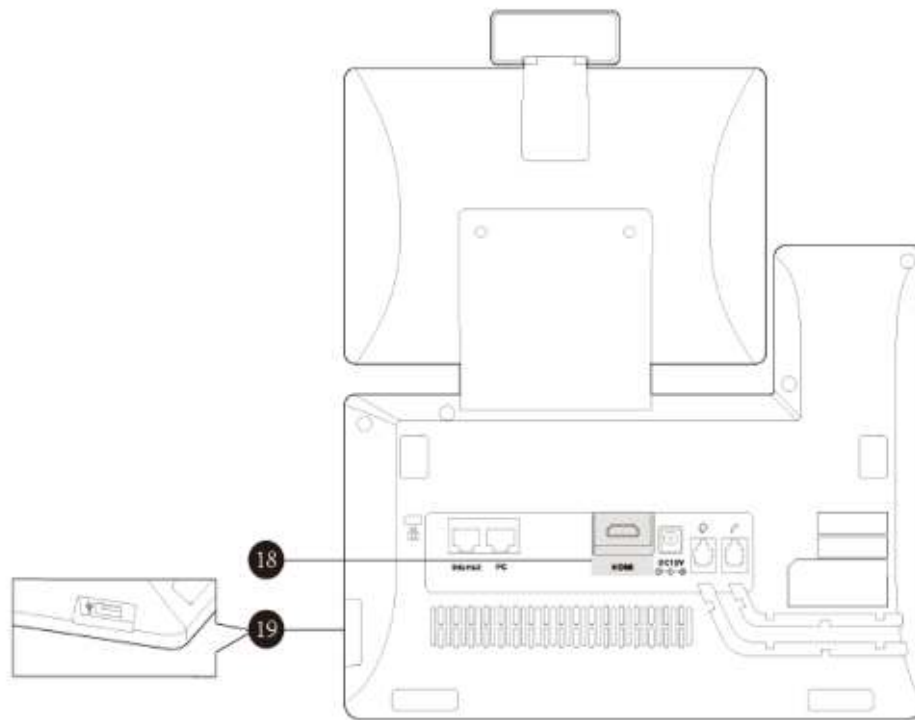
The following topics introduce how to get started with your phone.

- [Hardware Overview](#)
- [Screens and Icons](#)
- [Entering Characters](#)

## Hardware Overview

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	Item	Description
1	Power Indicator LED	Indicates the call status and the system status.
2	Touch Screen	Touch to select the desired item. Displays the time, the date, the call and other related information.
3	MESSAGE Key	Not available.
4	HEADSET Key	Toggles and indicates the headset mode. The key LED glows green when headset mode is activated.
5	MUTE Key	Toggles and indicates the mute feature. The key LED glows red when the call is muted.
6	VIDEO Key	<ul style="list-style-type: none"> <li>Allows you to preview local-site video when the phone is idle.</li> <li>Controls the transmission of video images during calls and conferences.</li> </ul>
7	TRANSFER Key	Not available.
8	Volume Key	Adjusts the volume of the handset, the speakerphone, the earphone, ringer or the media.
9	Speakerphone Key	Toggles and indicates the hands-free (speakerphone) mode. The key LED glows green when the hands-free (speakerphone) mode is activated.
10	REDIAL Key	Redials a previously dialed number.
11	HOLD Key	Not available.

	Item	Description
12	Keypad	Use it to type in digits, letters and special characters.
13	Speaker	Provides hands-free (speakerphone) audio output.
14	Hookswitch	<ul style="list-style-type: none"> <li>Picking up the handset from the handset cradle, the hookswitch bounces and the phone connects to the line.</li> <li>Laying down the handset on the handset cradle, the phone disconnects from the line.</li> </ul>
15	Shutter Switch	Covers or uncovers the camera.
16	Camera Indicator LED	Indicates the status of video call and camera: <ul style="list-style-type: none"> <li>Receives a video call—Flashing green</li> <li>The camera is inserted and detected successfully on the phone—green</li> </ul>
17	Camera Lens	Two mega-pixel camera. The optimal object distance should be from 0.35m (1 foot) to 2m (6 feet).
18	HDMI Port	Allows you to connect an external monitor (optional) to your phone and the video image captured from camera (both the local site and the far site) will also be shown on the external monitor during a video call.
19	USB2.0 Port	Allows you to connect a USB flash drive/WPP20/CPN10/USB Line output adapter.

## Screens and Icons

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- [The Home Page](#)
- [Icon Introduction](#)

### The Home Page

When you register a Yealink Cloud account on the phone, the home page is as below:







































Item	Description
Time and Date	The time and date are displayed on the left side of the status bar and at the center of the Home page.
Site Name	The site name of the device.
Status Icon	The status icons are displayed on the center of the status bar.
IP Address	<ul style="list-style-type: none"> <li>• <b>LAN: X.X.X.X</b>: the IP address of VP59.</li> <li>• <b>Network disconnected</b>: indicates the device is disconnected from a network cable, and you need check the network cable.</li> <li>• <b>255.255.255.255</b>: indicates the device fails to obtain an IP address. Check the connection between the device and the DHCP server, or configure a static IP address for the device.</li> </ul>
Register Account	<ul style="list-style-type: none"> <li>• Generally, your system administrator will pre-configure the related account information for the phone. If not, contact your system administrator.</li> <li>• The registered account is displayed on the right side of the Home page, tap the desired account to go to the Dial page.</li> </ul>
Dial	Go to the Dial page.
Meet Now	When you register a Yealink Cloud account or a YMS account, you can initiate a Meet Now conference.
Setting	Configure the phone.
File Manager	It stores all the local images and videos. If you insert a USB flash drive, you can copy, cut the local file to the USB flash drive.
	<ul style="list-style-type: none"> <li>• Mute the microphone, enable DND, and enable Auto Answer.</li> <li>• Adjust the brightness.</li> </ul>
Conference Schedule	When you register a Yealink Cloud account or a YMS account, you can view the conference schedule.
Record	Record videos.

Item	Description
Presentation	Start or finish presentation.

## Icon Introduction

The icons displayed on the status bar of the monitor/CTP20 are introduced as below:

Icon	Description
	Network is available
	The local camera is unavailable
	Wi-Fi mode is enabled, but the device is disconnected from the wireless network
	Wi-Fi mode is enabled, and the device is connected to the wireless network
	Wireless hotspot is enabled
	A SIP account is registered
	An H.323 account is registered
	A Yealink Cloud account/YMS account is registered
	A PSTN account is registered
	Log into the StarLeaf/Zoom/Pexip/BlueJeans/EasyMeet platform
	Auto answer
	Missed calls (it is displayed on the status bar of the device)
	The volume is 0
	DND (do not disturb) is enabled
	Dual screens
	Wireless sharing (share PC content via WPP20 wireless presentation pod)




Icon	Description
	A USB flash drive is inserted
	VPN is enabled
	The phone is muted in a call.
	Call encryption
	Record videos
	Dialed calls (H.323 account/SIP account/IP Call)
	Dialed calls (Cloud platform)
	Received calls (H.323 account/SIP account/IP Call)
	Received calls (Cloud platform)
	Missed calls (H.323 account/SIP account/IP Call)
	Missed calls (Cloud platform)
	Local directory
	Yealink Cloud contacts or YMS contacts
	Virtual Meeting Room
	Third party devices
	Room system
	Place video calls
	Place voice calls

## Entering Characters

The phone provides Android keyboard (AOSP) and Google Pinyin input methods.

### Android Keyboard (AOSP) – English (US) Input Method



Number	Key Tone	Description	
1	26 English Letters	<ul style="list-style-type: none"> <li>Enter the letter.</li> <li>Long tap a key, and then slide to choose an option.</li> </ul>	
2	Delete key	<ul style="list-style-type: none"> <li>Tap to delete the entered character one by one.</li> <li>Long tap to delete two or more characters.</li> </ul>	
3	This key is flexible to identify the context sensitive features.	Next	Tap to go to the next field.
		Done	Tap to dial out the number/finish typing.
4		Switch to the uppercase input mode.	
5		Collapse the keyboard.	
6	Special character.	<ul style="list-style-type: none"> <li>Enter the corresponding special character.</li> <li>Long tap the period and then select an item.</li> </ul>	
7		Switch to the numeric & symbolic input mode.	
8	Space Key	<ul style="list-style-type: none"> <li>Enter a space.</li> <li>Long tap the space to change the input method.</li> </ul>	

### Google Pinyin Input Method

You can long tap the space key to change the input method to Google Pinyin, then you can enter Chinese.



Tap the key in the bottom-left corner to change the input method to Android Keyboard (AOSP)-English (United States).

## Running the Setup Wizard

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The setup wizard appears automatically at the first startup or when the device is reset to factory. You can configure the initiative settings according to the prompts, for example, the language, the network, and the account.

## Managing the Directory

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Several types of directories are available on your VP59.

- [Local Directory](#)
- [Yealink Cloud Contacts](#)
- [Enterprise Directory](#)
- [Searching for Contacts](#)

### Local Directory


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- [Adding a Local Contact](#)
- [Editing Local Contacts](#)
- [Deleting Contacts](#)

### Adding a Local Contact

You can add 500 local contacts to your device at most.



#### Procedure

1. Tap **Dial** > .
2. Enter the contact name in the **Name** field.
3. Enter the contact number or IP address in the **Number** field.
4. Tap **Add New Number**.  
Up to 2 numbers can be added to one local contact.
5. Select the desired bandwidth from the drop-down menu of **Bandwidth**.  
The default bandwidth is Auto, which means the device will automatically select the appropriate bandwidth during a call.

6. Save the change.



## Editing Local Contacts

### Procedure

1. Tap **Dial** > **Local**.
2. Tap  beside the desired contact.
3. Tap  in the top-right corner.
4. Edit the contact information.
5. Save the change.

## Deleting Contacts

### Procedure

1. Tap **Dial** > **Local**.
2. Tap  beside the desired contact.
3. Tap  > **Delete Contact** in the top-right corner.  
The contact will be deleted directly.

## Yealink Cloud Contacts

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The Yealink Cloud contact appears only when you register a Yealink Cloud account on your VP59. Yealink Cloud contact is managed by the Yealink Cloud enterprise administrator. Only the Yealink Cloud enterprise administrator can add, edit and delete Yealink Cloud contacts on the Yealink VC Cloud Management Service platform. On your system, you can only search for and place calls to the Yealink Cloud contacts. For more information about Yealink VC Cloud Management Service platform, refer to [Yealink VC Cloud Management Service Administrator Guide](#).

There are four types of Yealink Cloud contacts:

- **Staff:** the users who have Yealink Cloud accounts. The Yealink Cloud enterprise administrator can create departments for staffs.
- **Room System:** the devices with Yealink Cloud accounts in the video meeting room.
- **Virtual Meeting Room:** it exists permanently. The enterprise administrator can determine whether to synchronize the VMR to your system or not.
- **External Contacts:** other users added by the Yealink Cloud enterprise administrator.

### Related tasks

[Using the Yealink VC Cloud Management Service Platform](#)

## Enterprise Directory

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Enterprise directory appears only when you log into the Yealink Meeting Server. The enterprise directory includes all YMS contacts which are created and managed by your enterprise administrator. Note that only the enterprise administrator can add, edit and delete YMS contacts on the Yealink Meeting Server.

On your phone, you can only search for and place calls to the YMS contacts.


There are four types of YMS contacts:

- **User:** the users who have YMS accounts. The enterprise administrator can create departments for users.
- **Room system:** the devices registered with YMS accounts in the video meeting room.
- **Third party device:** the devices without YMS accounts.
- **Virtual Meeting Room:** it exists permanently. The enterprise administrator can determine whether to synchronize the VMR to your phone or not.

## Searching for Contacts

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### Procedure

1. Tap **Dial** >  .
2. Optional: Select the checkbox of **Cloud** or **Local** to limit the search scope,
3. Enter the search criteria.  
The research result is displayed on the screen.

## Managing the Call History

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The call history contains all calls, missed calls, placed calls and received calls.

- [Viewing the Call History](#)
- [Adding a History Record to the Local Directory](#)
- [Deleting History Records](#)

## Viewing the Call History

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You can view up to 100 pieces of the call history.


### Procedure

1. Tap **Dial**.
2. Select the desired type of the call history.  
All the records are displayed on the screen center.

## Adding a History Record to the Local Directory

---

### Procedure

1. Tap **Dial**.
2. Select the desired type of the call history.
3. Tap  beside the desired contact.
4. Tap **Add to Contact**.
5. Enter the contact name.
6. Optional: You can add up to 2 numbers for the local contact.
7. Save the change.

## Deleting History Records

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You can delete one or all history records.

- [Deleting a History Record](#)
- [Deleting All History Records](#)

### Deleting a History Record

#### Procedure

1. Tap **Dial**.
2. Select the desired type of the call history.
3. Tap ⓘ beside the desired call history.
4. Tap 🗑️ > **Delete** in the top-right corner.

### Deleting All History Records

#### Procedure

1. Tap **Dial** > **All Calls**.
2. At the bottom of all the call histories, tap **Clear** > **Clear All**.

## Operating Calls

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This section is about call operations.

- [Placing a Call](#)
- [Answering Calls](#)
- [Turning off the Local Camera](#)
- [Rejecting Incoming Calls](#)
- [Ending Calls](#)

### Placing a Call

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You can dial the following contacts: SIP URI (for example, 2210@sip.com), IP address (for example, 192.168.1.15), H. 323 account, SIP account, or Cloud account. If you register different accounts on the phone, you can use one of them to place the call, including the **Cloud platform/H.323 account/SIP account/H.323 IP Call/SIP IP Call**.

- [Dialing a Number](#)
- [Editing Numbers Before Calling](#)
- [Placing a Call from the Search Result](#)
- [Placing a Call to Contacts](#)
- [Placing a Call from the Call History](#)
- [Redialing](#)



## Dialing a Number

### Procedure

1. Tap **Dial**.
2. Optional: In the bottom-right corner, tap **Auto** and select the desired call type from the drop-down menu.
3. Enter the number.
4. Tap .




**Tip:** If you register a SIP/H.323/YMS/Yealink Cloud account in the phone, you can select the desired one from right side of the Home page to place calls.

## Editing Numbers Before Calling

Editing numbers before calling allows you to edit the call history and dial it out, so that you do not need to enter the similar number again.

### Procedure

1. Tap **Dial**.
2. Select the desired type of the call history.
3. Tap  after the desired call history.
4. Tap **Edit before calling**.  
The selected call history will be filled in the dialing input box automatically.
5. Edit the number and dial out.

## Placing a Call from the Search Result

You can enter the search criteria on the dialing screen to find your desired contact or number, and then place a call. Your system administrator can configure the search source list. By default, the search source list includes the local directory, the call history, the cloud contacts and the enterprise directory.


### Procedure

1. Tap **Dial**.
2. Optional: In the bottom-right corner, tap **Auto** and select the desired call type from the drop-down menu.
3. Enter the contact related information in the **Dial/Search** box.
4. Select the desired contact from the search result to call.

## Placing a Call to Contacts

### Procedure


1. Tap **Dial**.
2. Select the desired contact type.
3. Tap the desired contact to place a video call.

If you want to place a voice call, long tap  beside the desired contact, and then select **Voice Call**.

## Placing a Call from the Call History

### Procedure

1. Tap **Dial**.
2. Select the desired type of the call history.
3. Tap the desired call history to place a video call.

If you want to place a voice call, long tap  beside the desired contact, and then select **Voice Call**.

## Redialing


The phone stores the dialed number , which can help you quickly dial the number again.

### Procedure

1. Press the REDIAL key.

The dialed numbers are displayed on the screen.

2. Select the desired number.

 **Tip:** Press the REDIAL key twice to dial the latest dialed number.

## Answering Calls

---

You can enable auto answer feature, so that the phone will answer the incoming calls automatically, and you can also answer the calls manually.

- [Answering a Call Automatically in Idle State](#)
- [Manually Answering Calls](#)

## Answering a Call Automatically in Idle State


You can enable the auto answer feature to answer calls automatically when the device is idle.

### About this task



**Note:** Auto answer feature may create security issues, for example, an unexpected caller can view your video conference room randomly.

### Procedure

1. In the top-right corner of the Home page, tap .
2. Enable **Auto Answer**.

## Manually Answering Calls

### Procedure

Tap **Answer** when receiving calls.

## Turning off the Local Camera

---


During a video call, you can turn off the local camera.

### Procedure

Tap  > **Camera Off**.

If you display the video image in the full screen, you need exit the full screen first.

After you turn off the local camera, the remote party cannot see your video image.

 **Tip:** You can also press the VIDEO key on the phone or drag the shutter switch to close the local camera.

## Rejecting Incoming Calls

---

When you receive an incoming call, you can choose to reject the call manually or enable DND.

- [Manually Rejecting Incoming Calls](#)
- [Enabling DND](#)

### Manually Rejecting Incoming Calls


#### Procedure


Tap **Reject** when receiving calls.

### Enabling DND

You can enable DND feature to reject incoming calls automatically. All the rejected calls will be recorded to the missed call list. To prevent callers from interrupting the active call, you can enable DND during an active call. The DND feature will be disabled automatically after the call ends.

#### Procedure

1. In the top-right corner of the Home page, tap .
2. Enable **DND**.


The  icon will appear on the status bar of the touch screen.

## Ending Calls

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### Procedure

Tap **Hang up**.

If you display the video image in the full screen, you need tap  first, and then tap **Hang up**.

## Managing the Local Video Conference

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MCU (multipoint control unit) in the device can allow you to initiate local video conferences. The following introduces how to initiate and manage local video conferences, besides, you can also use the wireless Presentation Pod software to manage local video conferences.

- [Initiating a Local Video Conference](#)
- [Removing Participants from the Local Video Conference](#)
- [Ending the Local Video Conference](#)

### Initiating a Local Video Conference

---

You can add multiple contacts to a group, and then dial this group to initiate a conference.

- [Initiating a Conference by Dialing a Group](#)
- [Initiating a Conference by Inviting Contacts](#)


#### Initiating a Conference by Dialing a Group

##### Procedure

1. Tap **Dial**.
2. Select the desired contact group.
3. Select the desired contacts from the group.  
All the selected contacts are displayed on the right side of the page.
4. Tap **Start conference call**.

#### Initiating a Conference by Inviting Contacts

##### Procedure

1. Tap **New Call** on the left side.  
If you display the video image in the full screen, you need exit the full screen first.
2. Do one of the following:
  - Tap the desired contact type, select the desired contacts, and then tap **Start conference call** at the bottom-right corner.
  - Select the desired call history and call the desired contact.
  - On the right side of the page, enter the contact number and tap .

### Removing Participants from the Local Video Conference

---

If you are the moderator in a local video conference, you can remove participants.

##### Procedure


1. Tap **Participant** on the left side.  
If you display the video image in the full screen, you need exit the full screen first.
2. Tap **Remove** beside the desired participant.

## Ending the Local Video Conference

---

### Procedure

#### 1. Tap **Hang up**.

If you display the video image in the full screen, you need tap  first, and then tap **Hang up**. It prompts whether or not you want to end all calls.

#### 2. Tap **Confirm**.

## Using the Yealink VC Cloud Management Service Platform

---

The Yealink VC Cloud Management Service is a value-added and cloud-based service platform for Cloud systems. It offers significant convenience and cost-savings to integrators and business customers in terms of deployment, configuration and usage.

### About this task

When you register a Yealink Cloud account, you can use the video conference feature of Yealink Cloud.

There are three types of Yealink Cloud video conferences:

- **Scheduled conference:** you should schedule the conference via the Yealink VC Cloud Management Service or Microsoft Outlook software.
- **Meet Now:** you can initiate a Meet Now conference at any time, without a reservation.
- **Virtual Meeting Room:** the VMR is created by your Yealink Cloud enterprise administrator. Yealink Cloud users can join the VMR at any time without a reservation.

### With the feature of Yealink Cloud videoconferencing, you can do the following:

- View and join scheduled conferences.
- Initiate and join meet now conferences.
- Join the VMR.
- Manage Yealink Cloud video conferences.




**Note:** If multiple devices (with the same Yealink Cloud account registered in) join the same conference, the former joined device will exit the conference automatically once another device joins. The conference only allows one of them to join the conference.

- [Dialing Yealink Cloud Accounts](#)
- [Viewing Scheduled Conferences](#)
- [Joining Scheduled Conferences](#)
- [Meet Now Conference](#)
- [Virtual Meeting Room](#)
- [Managing Yealink Cloud Video Conferences](#)

## Dialing Yealink Cloud Accounts

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You can dial other Yealink Cloud accounts. If the contacts are in the same Yealink Cloud directory, you can dial the 9-digit account number or dial the last 4 digits. Otherwise, you can only dial the 9-digit account number. Cloud call is encrypted by default, and you will see an encryption icon  during a Cloud call.

## Viewing Scheduled Conferences

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If you have scheduled conferences or are invited to a scheduled conference, the conference schedule will be displayed on your device (with Yealink Cloud account registered), and the mailbox linked to the Yealink Cloud account will receive an email about the conference details.

### Procedure

Do one of the followings:

- On the Home page, view the conference schedules. Today upcoming or ongoing conferences are displayed in the conference schedule.
- On the Home screen, select one schedule to see the schedule list, then you can see the ongoing or upcoming conferences of the latest month.

## Joining Scheduled Conferences

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- [Joining a Scheduled Conference from a Conference Reminder](#)
- [Joining a Scheduled Conference from the Conference Schedule](#)
- [Joining a Scheduled Yealink Cloud Conference by Dialing](#)

### Joining a Scheduled Conference from a Conference Reminder

A conference reminder pops up on your phone 5 minutes before the conference starts.

#### Procedure

Do one of the following:

- Select **Join** to join the scheduled conference.
- Select **Detail** to view the conference details, and select **Join**.
- Select **Ignore**, and then this reminder will not pop up again.



**Note:** During a call/conference, if there is an upcoming scheduled conference, the conference reminder will not pop up. If the call/conference ends, and the scheduled conference is still ongoing, the conference reminder will pop up again. But if the scheduled conference ends, the conference reminder will not pop up.

### Joining a Scheduled Conference from the Conference Schedule

By default, you can join a upcoming conference 5 minutes in advance. This time is set by the enterprise administrator.

#### Procedure

1. Tap **Conference Schedule**.
2. Select the desired conference.  
When the conference is about to take place in 5 minutes, you can join the conference.
3. Tap **Join**.

## Joining a Scheduled Yealink Cloud Conference by Dialing

If you do not register a Yealink Cloud account, or you register a Yealink Cloud account but you do not receive the conference invitation, you can join the scheduled conference by dialing.

### About this task

You can choose one of the following to get the conference information:

- The mailbox linked to Yealink Cloud accounts will receive an email, including the IP address, the conference ID, the conference password and the way to join the conference.
- You can see the conference ID and the conference password on your phone.
- Contact the conference participants.

### Procedure

Do one of the following:

- If you register a Yealink cloud account, dial the **conference ID** to join the conference. You can get the conference information from the device, the email or other conference participants.
- If you do not register a Yealink Cloud account, dial **server address** to join the conference. You can get the conference information from other conference participants.
- For SIP devices, dial **conference ID\*\* conference password@server address** or **server address##conference ID\*\*conference password** to join the conference. You can get the conference information from the email or other conference participants.

## Meet Now Conference

---

When you register a Yealink Cloud account, you can initiate a Meet Now conference at any time, without any reservation.

- [Initiating Meet Now Conferences](#)
- [Joining a Meet Now Conference by Dialing](#)

## Initiating Meet Now Conferences

You can initiate a Meet Now conference at any time without any reservation.

### Procedure

Tap **Meet Now**.

After the Meet Now conference is initiated successfully, you can invite participants.



**Note:** In a Meet Now conference, if you receive and answer a call from a contact, the contact will join the conference automatically.

## Joining a Meet Now Conference by Dialing

You can join a Meet Now conference by dialing. You can obtain the conference information from the conference participants.

### Procedure

Do one of the following:

- If you register a Yealink cloud account, dial the **conference ID** to join the conference.
- If you do not register a Yealink Cloud account, dial **server address** to join the conference.
- For SIP devices, dial **conference ID\*\* conference password@server address** or **server address##conference ID\*\*conference password** to join the conference.

## Virtual Meeting Room

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The VMR is created by the Yealink Cloud enterprise administrator on the Yealink VC Cloud management service platform, so that the Yealink Cloud user can call into the VMR to initiate video conferences at any time. For more information, refer to [Yealink VC Cloud Management Service User Guide](#).

- [Joining a VMR](#)
- [Joining a Virtual Meeting Room by Dialing](#)

### Joining a VMR

#### Procedure

1. Tap **Dial** > **Enterprise Directory** > **VMR**.
2. Tap the desired VMR to place a video call.

If you want to place a voice call, tap  beside the desired VMR and then tap **Voice Call**.

### Joining a Virtual Meeting Room by Dialing

#### Procedure

Do one of the following:

- If you register a Yealink Cloud account, dial the **conference ID** to join the conference.
- If you do not register a Yealink Cloud account and the VMR requires no password: for SIP devices, dial **conference ID\*\*@server address** or **server address##conference ID** to join the VMR.
- If you do not register a Yealink Cloud account and the VMR requires a password: for SIP devices, dial **conference ID\*\* conference password@server address** or **server address##conference ID\*\*conference password** to join the VMR.

## Managing Yealink Cloud Video Conferences

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The following introduces how to manage Yealink cloud video conferences, including scheduled conferences, Meet Now conferences and Virtual Meeting Room (VMR).

- [Appointing a Lecturer](#)
- [Applying for Speaking](#)
- [Managing the Application](#)
- [Inviting Conference Participants](#)
- [Removing Conference Participants](#)
- [Muting or Unmuting All Conference Participants](#)
- [Muting or Unmuting a Conference Participant](#)
- [Locking/Unlocking the Conference](#)
- [Allowing/Rejecting the Participant to Join the Conference](#)
- [Viewing the Message List](#)
- [Leaving the Conference](#)
- [Ending the Conferences](#)



## Appointing a Lecturer

In a training mode conference, the organizer or moderator can appoint anyone as a lecturer.

### About this task



**Note:** The modes of scheduled conferences and VMRs are **discussion mode** and **training mode**. Only the Yealink Cloud enterprise administrator can configure the conference mode on Yealink VC Cloud Management Service Platform.

- In **discussion mode** conference, all conference participants can speak freely.
- In **training mode** conference, all conference participants are muted by default except for the organizer and the moderator. The organizer or the moderator can appoint lecturers, and the lecturers can speak freely.

### Procedure

1. Tap **Participant** on the left side.  
If you display the video image in the full screen, you need exit the full screen first.
2. On the Conference Members page, tap beside the desired participant, and select **Set as lecturer**.
3. If the speaker finished speaking, tap , and select **Cancel lecturer**.

## Applying for Speaking

In **training mode** conferences or VMRs, all guests are muted by default except for the moderator and the organizer.

### Procedure

Tap **Hands up**.

If you display the video image in the full screen, you need tap first, and tap **Hands up**.

## Managing the Application

In a training mode conference, the organizer or moderator can allow or reject the application.

### About this task



**Note:**

Managing the application is not applicable to the Meet Now conference.

### Procedure

1. Tap **Participant** on the left side.  
If you display the video image in the full screen, you need exit the full screen first.
2. On the Conference Members page, tap beside the desired participant.
3. Select **Allow to speak/Forbid to speak**.  
If you need clear up all the applications, tap **Clear hands up**.

## Inviting Conference Participants


During the Yealink Cloud video conference, any participants can invite other Yealink Cloud contacts to join the conference.

### Procedure

1. Tap **New Call** on the left side.

If you display the video image in the full screen, you need exit the full screen first.

2. Do one of the following:

- Tap the desired contact type, select the desired contacts, and then tap **Start conference call** at the bottom-right corner.
- Select the desired call history and call the desired contact.
- Enter the contact number on the right side and tap .


## Removing Conference Participants

In a Yealink Cloud video conference, the organizer or moderator can remove conference participants.

### Procedure

1. Tap **Participants** on the left side.

If you display the video image in the full screen, you need exit the full screen first.

2. Tap  beside the desired participant and tap **Remove**.  
The phone prompts whether or not you are sure to delete.
3. Tap **OK** to remove the desired participant.

## Muting or Unmuting All Conference Participants

In a Yealink Cloud video conference, the organizer or the moderator can mute or unmute all conference participants except for themselves. In **training mode** conference, the muted participants cannot unmute themselves.

### Procedure

1. Tap **Participants on the left side**.

If you display the video image in the full screen, you need exit the full screen first.

2. Tap **All mute** or **All unmute** to mute/unmute all conference participants.


## Muting or Unmuting a Conference Participant



In a Yealink Cloud video conference, the organizer or moderator can mute or unmute a conference participant. In **training mode** conference, the muted participants cannot unmute themselves.

### Procedure



1. Tap **Participants** on the left side.

If you display the video image in the full screen, you need exit the full screen first.

2. Tap  beside the desired participant.

The icon  becomes . The participant is muted and other participants cannot hear his voice.

3. Tap  beside the participant that you want to unmute.

The icon  becomes . The participant is unmuted and other participants can hear his voice.

## Locking/Unlocking the Conference

The moderator can lock or unlock the conference. If the moderator locks the conference by default, other participants except for the moderator and the invited participants will go to the lobby when they call into the conference. After the moderator unlocks the conference, the participants in the lobby will join the conference directly.

### Procedure

1. Tap **Participant** on the left side.

If you display the video image in the full screen, you need exit the full screen first.

2. Tap **Lock** to lock the conference.

After the conference is locked, the participants (except for the moderator and the invited participants) will go to the conference lobby when they call into the conference.

3. If you need unlock the conference, tap **Unlock**.

## Allowing/Rejecting the Participant to Join the Conference



If the conference is locked by the moderator, the people who call into the conference will go to the lobby, and the moderator can allow them to join the conference or not.

### Procedure

1. Tap **Participant** on the left side.

If you display the video image in the full screen, you need exit the full screen first.

2. Select **Lobby**.

3. Tap  /  beside the desired participant.

You can also tap **Allow All/Refuse All** to manage all the participants in the lobby.

## Viewing the Message List

Anyone in the conference can see the message list to know the conference information, for example, when a participant joins or leaves the conference.

### Procedure

Tap **Participants** on the left side.

If you display the video image in the full screen, you need exit the full screen first.

The message list is displayed on the right side of the page.


## Leaving the Conference

When some conference participants leave the conference, other participants keep going.

### Procedure

Do one of the following according to your role:

- If you are a moderator or an organizer of a Yealink Cloud video conference, tap **Hang up** and select **Leave, others keep going**.
- If you are not a moderator or an organizer of a Yealink Cloud video conference, tap **Hang up**.

If you display the video image in full screen, you need tap  first, and tap **Hang up**.

## Ending the Conferences

Only the conference organizer/moderator can end the conference, and after the conference is ended, all conference participants leave the conference.

### Procedure

Tap **Hang up**, and select **End conference**.

If you display the video image in the full screen, tap  first, and tap **Hang up**, then select **End conference**.

## Using Yealink Meeting Server

---

You can dial other YMS accounts or use the YMS video conferencing feature after you register a YMS account.

### About this task

There are three types of YMS conferences:

- **Scheduled conference:** you should schedule the conference via the YMS or Microsoft Outlook software.
- **Meet Now:** you can initiate a Meet Now conference at any time, without a reservation.
- **Virtual Meeting Room:** the VMR is created by your enterprise administrator. YMS users can join the VMR at any time without a reservation.

### With the feature of YMS videoconferencing, you can do the following:

- View and join scheduled conferences.
- Initiate and join meet now conferences.
- Join the VMR.
- Manage YMS video conferences.



**Note:** If multiple devices (with the same YMS account registered in) join the same conference, the former joined device will exit the conference automatically once another device joins. The conference only allows one of them to join the conference.

- [Dialing YMS Accounts](#)
- [Viewing Scheduled Conferences](#)
- [Joining Scheduled Conferences](#)
- [Meet Now Conference](#)
- [Virtual Meeting Room](#)
- [Managing YMS Video Conferences](#)
- [Using the Third-Party Video Conference Platforms](#)

## Dialing YMS Accounts

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You can dial other YMS accounts.

## Viewing Scheduled Conferences

---

If you have scheduled conferences or are invited to a scheduled conference, the conference schedule will be displayed on your device (with a YMS account registered), and the mailbox linked to the YMS account will receive an email about the conference details.

### Procedure

Do one of the following:

- On the Home page, view the conference schedules. Today upcoming or ongoing conferences are displayed in the conference schedule.
- Select one schedule to see the schedule list, then you can see the ongoing or upcoming conferences of the latest month.

## Joining Scheduled Conferences

---

- [Joining a Scheduled Conference from a Conference Reminder](#)
- [Joining a Scheduled Conference from a Conference Invitation](#)
- [Joining a Scheduled Conference from the Conference Schedule](#)
- [Joining a Scheduled YMS Conference by Dialing](#)
- [Watching the Live Broadcast of the Conference](#)

### Joining a Scheduled Conference from a Conference Reminder

A conference reminder pops up on your phone 5 minutes before the conference starts.

#### Procedure

Do one of the following:

- Select **Join** to join the scheduled conference.
- Select **Detail** to view the conference details, and select **Join**.
- Select **Ignore**, and then this reminder will not pop up again.



**Note:** During a call/conference, if there is an upcoming scheduled conference, the conference reminder will not pop up. If the call/conference ends, and the scheduled conference is still ongoing, the conference reminder will pop up again. But if the scheduled conference ends, the conference reminder will not pop up.

### Joining a Scheduled Conference from a Conference Invitation

If the administrator enables the auto answer feature on Yealink Meeting Server, when the scheduled conference starts, the server will send a conference invitation to the invited participants. If you enable the auto answer feature, your device will join the scheduled conference automatically once it receives a conference invitation. If you disable the auto answer feature, you can answer the call manually.

#### About this task



**Note:** For more information about configuring the auto answer feature, contact your administrator.

#### Related tasks

[Answering a Call Automatically in Idle State](#)

## Joining a Scheduled Conference from the Conference Schedule

By default, you can join a upcoming conference 5 minutes in advance. This time is set by the enterprise administrator.

### Procedure

1. Tap **Conference Schedule**.
2. Select the desired conference.  
When the conference is about to take place in 5 minutes, you can join the conference.
3. Tap **Join**.

## Joining a Scheduled YMS Conference by Dialing

### About this task

If you schedule a conference or you are invited to a scheduled conference, you can obtain the conference information in the following ways:

- The mailbox linked to the YMS account will receive an email, including the IP address, the conference ID, the conference password and the way to join the conference.
- You can see the conference ID and the conference password on your phone.
- Contact the conference participants.

### Procedure

Do one of the following:

- If you register a YMS account, dial the **conference ID** to join the conference. You can get the conference information from the device, the email or other conference participants.
- If you do not register a YMS account, dial **server address** to join the conference. You can get the conference information from other conference participants.
- For SIP devices, dial **conference ID\*\* conference password@server address** or **server address##conference ID\*\*conference password** to join the conference. You can get the conference information from the email or other conference participants.
- For H.323 devices, dial **server address##conference ID\*\*conference password** to join the conference. You can get the conference information from the email or other conference participants.

## Watching the Live Broadcast of the Conference

Some activities, for example lectures or training, have large audiences but limited interaction between the lecturers and the audience, moreover, the cost is high if it is held by a general video conference. In this situation, the audiences who do not need to join the activity can choose to watch the live broadcast.

### Before you begin

The conference organizer should enable the RTMP live feature when scheduling a conference. If the conference is scheduled successfully, the QR code will be sent to the devices with the conference participant accounts logged in, and the mailbox linked to the conference participants will receive an email containing the QR code and a link.

### Procedure

Do one of the following:

- Select **Schedule**, and use mobile devices to scan the QR code to watch the live broadcast.
- In the received email, click **Click here** or scan the QR code to watch the live broadcast.

## Meet Now Conference

---

When you register a YMS account, you can initiate a Meet Now conference at any time, without a reservation.

- [Initiating Meet Now Conferences](#)
- [Joining a Meet Now Conference by Dialing](#)

### Initiating Meet Now Conferences

You can initiate a Meet Now conference at any time without any reservation.

#### Procedure

Tap **Meet Now**.

After the Meet Now conference is initiated successfully, you can invite participants.



**Note:** In a Meet Now conference, if you receive and answer a call from a contact, the contact will join the conference automatically.

### Joining a Meet Now Conference by Dialing

You can join a Meet Now conference by dialing. You can obtain the conference information from the conference participants.

#### Procedure

Do one of the following:

- If you register a YMS account, dial the **conference ID** to join the conference.
- For SIP devices, dial **conference ID\*\* @server address** or **server address##conference ID** to join the conference.
- For H.323 devices, dial **server IP address##conference ID** to join the conference.

## Virtual Meeting Room

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The VMR is created by the enterprise administrator on Yealink Meeting Server, and the YMS user can call into the VMR to initiate a video conference at any time, without a reservation. For more information, refer to [Yealink Meeting Server User Guide](#).

- [Joining a VMR](#)
- [Joining a Virtual Meeting Room by Dialing](#)

### Joining a VMR

#### Procedure

1. Tap **Dial** > **Cloud** > **VMR**.
2. Tap the desired VMR to place a video call.

### Joining a Virtual Meeting Room by Dialing

#### Procedure

Do one of the following:

- If you register a YMS account, dial the **conference ID** to join the VMR.

- If you do not register a YMS account and the VMR requires no password:
  - For SIP devices, dial **conference ID\*\* @server address** or **server address##conference ID** to join the conference.
  - For H.323 devices, dial **the server IP address##conference ID** to join the conference.
- If you do not register a YMS account and the VMR requires a password:
  - For SIP devices, dial **conference ID\*\*conference password@server address** or **server address##conference ID\*\*conference password** to join the conference.
  - For H.323 devices, dial **the server IP address##conference ID\*\*conference password** to join the VMR.

## Managing YMS Video Conferences

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The following introduces how to manage YMS video conference, including scheduled conferences, Meet Now conferences and VMRs.

- [Appointing a Lecturer](#)
- [Applying for Speaking](#)
- [Inviting Conference Participants](#)
- [Removing Conference Participants](#)
- [Muting or Unmuting All Conference Participants](#)
- [Muting or Unmuting a Conference Participant](#)
- [Locking/Unlocking the Conference](#)
- [Viewing the Message List](#)
- [Leaving the Conference](#)
- [Ending the Conferences](#)

### Appointing a Lecturer

In a training mode conference, the organizer or moderator can appoint anyone as a lecturer.

#### About this task



**Note:** The modes of scheduled conferences and VMRs are **discussion mode** and **training mode**. Only the enterprise administrator can configure the conference mode on YMS.

- In **discussion mode** conference, all conference participants can speak freely.
- In **training mode** conference, all conference participants are muted by default except for the organizer or the moderator. The organizer or the moderator can appoint lecturers, and the lecturers can speak freely.

#### Procedure

1. Tap **Participant** on the left side.  
If you display the video image in the full screen, you need exit the full screen first.
2. On the Conference Members page, tap beside the desired participant, and select **Set as lecturer**.
3. If the speaker finishes speaking, tap , and select **Cancel lecturer**.


### Applying for Speaking

In **training mode** conferences or VMRs, all guests are muted by default except for the moderator and the organizer.

#### Procedure

Tap **Hands up**.



If you display the video image in the full screen, you need tap  first, and tap **Hands up**.

## Inviting Conference Participants


During the YMS video conference, any participants can invite other YMS contacts to join the conference.

### Procedure

1. Tap **New Call** on the left side.

If you display the video image in the full screen, you need exit the full screen first.

2. Do one of the following:

- Tap the desired contact type, select the desired contacts, and then tap **Start conference call** at the bottom-right corner.
- Select the desired call history and call the desired contact.
- On the right side of the page, enter the contact number and tap .


## Removing Conference Participants

In a YMS video conference, the organizer or moderator can remove conference participants.

### Procedure

1. Tap **Participants** on the left side.

If you display the video image in the full screen, you need exit the full screen first.

2. Tap  beside the desired participant and tap **Remove**.

The phone prompts whether or not you are sure to delete.

3. Tap **OK** to remove the desired participant.

## Muting or Unmuting All Conference Participants

In a YMS video conference, the organizer or the moderator can mute or unmute all conference participants except themselves. In **training mode** conference, the muted participants cannot unmute themselves.

### Procedure

1. Tap **Participants** on the left side.

If you display the video image in the full screen, you need exit the full screen first.

2. Tap **All mute** or **All unmute** to mute/unmute all conference participants.


## Muting or Unmuting a Conference Participant

In a YMS video conference, the organizer or moderator can mute or unmute a conference participant. In **training mode** conference, the muted participants cannot unmute themselves.

### Procedure



1. Tap **Participants** on the left side.

If you display the video image in the full screen, you need exit the full screen first.

2. Tap  beside the desired participant.

The icon  becomes . The participant is muted and other participants cannot hear his voice.

3. Tap  beside the participant that you want to unmute.

The icon  becomes . The participant is unmuted and other participants can hear his voice.

## Locking/Unlocking the Conference

The moderator can lock or unlock the conference. If the moderator locks the conference by default, other participants except for the moderator and the invited participants will go to the lobby when they call into the conference. After the moderator unlocks the conference, the participants in the lobby will join the conference directly.

### Procedure

1. Tap **Participant** on the left side.  
If you display the video image in the full screen, you need exit the full screen first.
2. Tap **Lock** to lock the conference.  
After the conference is locked, the participants (except for the moderator and the invited participants) will go to the conference lobby when they call into the conference.
3. If you need unlock the conference, tap **Unlock**.

## Viewing the Message List

Anyone in the conference can see the message list to know the conference information, for example, when a participant joins or leaves the conference.

### Procedure

Tap **Participants** on the left side.  
If you display the video image in the full screen, you need exit the full screen first.  
The message list is displayed on the right side of the page.

## Leaving the Conference

When some conference participants leave the conference, other participants keep going.

### Procedure

- Do one of the following according to your role:
- If you are a moderator or an organizer of a YMS video conference, tap **Hang up**, and select **Leave, others keep going**.
  - If you are not a moderator or an organizer of a YMS video conference, tap **Hang up**.

## Ending the Conferences

Only the conference organizer/moderator can end the conference, and after the conference is ended, all conference participants leave the conference.

### Procedure

Tap **Hang up**, and select **End conference**.

If you display the video image in the full screen, tap  first, and tap **Hang up**, then select **End conference**.

## Using the Third-Party Video Conference Platforms

The phone are compatible with StarLeaf/Zoom/Pexip/BlueJeans/EasyMeet video conference platform.

Features	StarLeaf	Zoom	Pexip	BlueJeans	EasyMeet
Place calls to accounts in the same server.	√	×	√	×	√
Call into the VMR to join video conference with other devices.	√	√	√	√	√
Dial Microsoft Skype for Business or Lync account.	√	×	√	×	×
Receive conference schedule from the cloud video conference platform.	×	×	×	√	√

## Using Basic Features

- [Wireless Sharing](#)
- [Recording Videos](#)
- [Managing the Recorded Videos](#)
- [Controlling the Remote Cameras](#)

## Wireless Sharing

You can display the PC content on the phone via wireless sharing. Using dual screen for sharing contents is recommended. Only one content can be shared at a time, and the content shared later will replace the previous one.

### About this task

You can use Yealink WPP20 wireless presentation pod for content sharing. Before sharing the content, you need insert the WPP20 wireless presentation pod to the phone for pairing. For more information, refer to [Yealink WPP20 Wireless Presentation Pod Quick Start Guide](#)



**Note:** If you connect a monitor to the phone, the shared content is displayed on the monitor rather than on the phone screen.

- [Sharing Content via WPP20](#)
- [Stopping Sharing Content via WPP20](#)
- [Starting/Closing Presentation](#)

### Related tasks

[Enabling HDMI](#)

## Sharing Content via WPP20

### Before you begin

Make sure you pair WPP20 with the phone.

### Procedure

1. Make sure the computer is powered on and you connect the WPP20 wireless presentation pod to your computer.

2. Do one of the following:

- On the WPP20, press the presentation button to share the full screen.
- On the WPP20, long press the presentation button for 3 seconds and then release this button. Select the file or window you want to share and then click **Share Now**.
- On the Yealink Wireless Presentation Pod software, click **Contents Share** and choose the file you want to share, and then click **Share Now**.

The computer content is automatically projected to the device.

## Stopping Sharing Content via WPP20

### Procedure

Do one of the following:

- On your computer, remove WPP20.
- On the WPP20, press the presentation button.
- On the Yealink Wireless Presentation Pod software, click **Stop Sharing**.

## Starting/Closing Presentation

If a content is shared from the computer, the content will be synchronized to the phone; if there is no content, you can manually initiate the presentation. If you want to do other operations, you can end the presentation.

### Procedure

1. Tap **Presentation**.
2. If you want to end the presentation, tap **Close Presentation**.

If you do not connect a monitor to the phone and you start the presentation when not in a call, tap **Back to Home**, and tap **Close Presentation**.

## Recording Videos

---

You can record videos, and save it to the local storage, to a USB flash drive or to your computer. The recorded videos will be saved as .mkv format and named as the time and date that you perform recording.

### Before you begin

Before recording, make sure that the camera is available.

### About this task


If you do not insert a USB flash drive to the phone, the recorded video is saved in the local storage by default, if you do insert one, the video is saved to the USB flash drive by default. To record videos to your computer, you need to purchase a WPP20 wireless presentation pod. For more information, refer to [Yealink WPP20 Wireless Presentation Pod Getting Started Guide](#). To record videos to a USB flash drive, the USB flash drive you connect should support FAT 32 and NTFS format.

### Procedure

1. Do one of the following:

- In the Home page, tap  to start recording.
- During a call, tap **Start REC** to start recording.

2. Tap **Stop REC** to stop recording.

 **Note:** Recording feature is enabled by default, if it is disabled, contact your administrator.

 **Tip:** On the Home page, tap VIDEO key on the phone to go to the Record page.

## Managing the Recorded Videos

---




You can view the recorded videos on the phone. After you connect a USB flash drive to the phone, you can copy or cut a video in the local storage to USB storage, or vice versa. You can also delete some unnecessary videos to free up the storage space.


- [Viewing Recorded Videos](#)
- [Copying/Cutting the Recorded Video to the USB Flash Drive/Local Storage](#)
- [Deleting Recorded Videos](#)

### Viewing Recorded Videos

You can view the recorded videos from the File Manager.




#### Procedure

1. On the Home page, tap .
2. Tap **Video** from the **Local Storage/USB Storage**.
3. Do one of the following:
  - Drag the slider to the desired place to view the corresponding video image.
  - Tap  to stop playing. Tap  again to resume.
  - Press the volume key to adjust the speakerphone volume.

 **Note:** If you receive an incoming call while you are playing video, the system will stop playing the video automatically.


### Copying/Cutting the Recorded Video to the USB Flash Drive/Local Storage


#### Procedure

1. On the Home page, tap .
2. Tap **Video** from the **Local Storage/USB Storage**.
3. Select the desired video.
4. Click  /  to copy/cut the video to the desired place.  
After copying/cutting, it prompts the copying/cutting is done.
5. Click **OK**.

### Deleting Recorded Videos

#### Procedure

1. On the Home page, tap .
2. Select the desired video from the **Local Storage/USB Storage**.
3. Select the desired video.

4. Tap  in the top-right corner.  
It prompts whether you are sure to delete the file.
5. Click **OK**.

## Controlling the Remote Cameras

---

If the remote parties allow you to control their cameras, you can control their cameras. Note that in YMS or Yealink Cloud video conferences, only the moderator or the organizer can control the remote cameras.


### About this task





**Note:** If you fail to control the remote cameras, contact your administrator.

### Procedure

1. During a call, tap **Participant** and select **Camera Control** beside the desired participant.

In a YMS or Yealink Cloud conference, tap **Participant**, and then select  > **Camera Control** beside the desired participant.

2. Tap the navigation keys to adjust the camera angle.
3. Tap  or  to adjust the focal length.

## Settings

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- [Setting the Language](#)
- [Enabling/Disabling the Clock](#)
- [Manually Configuring the Time and Date](#)
- [Configuring the Audio Settings](#)
- [Configuring Video Settings](#)
- [Adjusting the Backlight and the Automatic Sleep Time](#)
- [Setting the Screensaver](#)

## Setting the Language

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### Procedure

1. Tap **Setting** > **Basic** > **Language**.
2. Select the desired language.
3. Save the change.

## Enabling/Disabling the Clock

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After you enable the clock, the time and date are displayed at the center of the Home page.

### Procedure

1. Tap **Setting** > **Basic**.
2. Enable/Disable **Clock**.

## Manually Configuring the Time and Date

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The phone is able to obtain the time and date from NTP server automatically. You can also set the time and date manually.

- [Configuring Time and Date Manually](#)
- [Customizing the Time and Date Format](#)
- [Setting the Time Zone](#)

### Configuring Time and Date Manually

You can set the time and date manually when the phone cannot obtain the time and date from the NTP time server.

#### Procedure

1. Tap **Setting** > **Basic** > **Date & Time** > **Time Type**.
2. Select **Manual Setting**.
3. Select the time manually.
4. Save the change.

### Customizing the Time and Date Format

#### Procedure

1. Tap **Setting** > **Basic** > **Date & Time**.
2. Tap **Time Format**, and select the desired one, then save the change.
3. Tap **Date Format**, and select the desired one, then save the change.

### Setting the Time Zone

#### Procedure

1. Tap **Setting** > **Basic** > **Date & Time** > **Time Zone**.
2. Select the desired time zone.
3. Save the change.

## Configuring the Audio Settings

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You can configure audio settings on the device.

- [Adjusting the Volume](#)
- [Setting the Ring Tone](#)

- [Configuring Key Tone](#)
- [Enabling Mute Mode](#)
- [Setting the Extended Audio Input](#)
- [Setting the Extended Audio Output](#)

## Adjusting the Volume

### About this task

You can adjust the following volume:

- **Ringer volume:** adjust the ringer volume when the phone is idle or ringing.
- **Talking volume:** adjust the speakerphone volume when the device is in a call.
- **Key Tone:** When you press any key on the phone or tap any key on the Dial page, the phone produces sound.
- **Media Volume:** adjust the media volume when playing recorded videos.

### Procedure

Press the volume key to adjust the speakerphone volume.

### Related tasks

[Configuring Key Tone](#)

## Setting the Ring Tone

You can set the ring tone for VP59, and the ring tone is available to all accounts registered on VP59.

### Procedure

1. Tap **Setting** > **Basic** > **RingTone**.
2. Select the desired ring tone.
3. Save the change.

## Configuring Key Tone

You can enable the key tone feature. When you press any key on the phone or tap any key on the Dial page, the phone produces sound.

### Procedure


1. Tap **Setting** > **Basic**.
2. Enable **Key Tone**.

## Enabling Mute Mode

If you enable the silent mode, the device speaker makes no sound.

### Procedure

Do one of the following:

- Press volume key to decrease the volume to the minimum.
- Tap , and enable **Mute** mode.
- Tap the MUTE key on the phone.



## Setting the Extended Audio Input

You can specify an available audio input device if you do not want to use the default audio input device. The phone can use the device connected via USB Line output as the audio input device. If you select **Auto**, the phone automatically selects the audio input with the highest priority. The priority is VP59 Phone>HDMI>USB Line output.

### Procedure

1. Tap **Setting > Audio > Extended Audio Input**.
2. Select the desired input device.
3. Save the change.

## Setting the Extended Audio Output

You can specify an available audio output if you do not want to use the default audio output device. The phone can use the device connected via HDMI or USB Line output as the audio output device. If you select **Auto**, the phone automatically selects the audio output with the highest priority. The priority is VP59 Phone>HDMI>USB Line output.

### Procedure

1. Tap **Setting > Audio > Extended Audio Output**.
2. Select the desired output device.
3. Save the change.

## Configuring Video Settings

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You can connect a monitor to the phone during a call. Therefore, the video images of the remote party and the shared content are displayed on the monitor, and you can control the video layout at any time.

- [Enabling HDMI](#)
- [Changing the Screen Layout](#)

### Enabling HDMI

After you enable the HDMI feature, if you connect a monitor to the phone during a video call, the video images of the remote party and the shared content are displayed on the monitor, and the call control page is displayed on the phone screen.

#### Procedure

1. Tap **Setting > Network & Connection**.
2. Enable **HDMI**.

#### Related tasks

[Wireless Sharing](#)

### Changing the Screen Layout

You can change the screen layout during a call. The screen layouts available on the phone are **1+N**, **Selected Speaker** and **Equal N×N**.

#### About this task

- **1+N**: the assigned participant is given prominence in the largest pane no matter who is currently speaking, and other participants are displayed in a strip beside the assigned speaker.
- **Selected Speaker**: the selected participant is displayed in full screen.
- **Equal N×N**: every participant is given equal prominence in equal-sized panes.



**Note:** If you connect a monitor to the phone, the video images of the remote party and the shared content are displayed on the monitor.

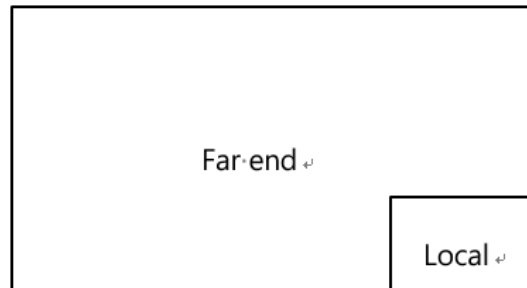
- [Monitor Layout](#)
- [Changing the Screen Layout](#)

### Monitor Layout

The following introduces the default layout of the phone or the default layout when you connect a monitor to the phone.

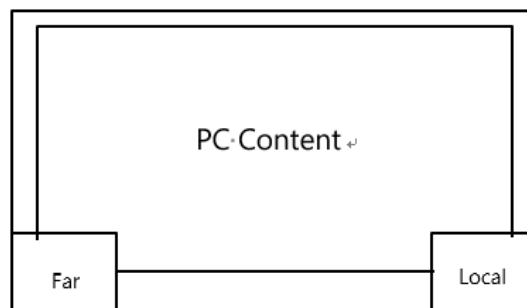
#### Two-Way Video Call

The video image of the remote party is displayed in large window and the local video image is displayed in small window by default.



#### Two-Way Video Call with a Presentation

The PC content is displayed in large window and other participants are displayed in small windows beside the PC content.



### Related tasks



[Enabling HDMI](#)

### Changing the Screen Layout

You can change the screen layout during a call. The default value is **1+N**.

#### Procedure

Do one of the following:

- If you do not connect a monitor to the phone, do the following:
  - Tap the large video image to display it in full screen. Tap the image again to exit the full screen.
  - Tap the small video image at the bottom-right corner to display it in large window.
  - Zoom in the video image with your fingers (  ), and the screen layout becomes **Equal N×N**. Zoom out the video image with your fingers (  ), and the screen layout becomes **1+N**.
- If you connect a monitor to the phone, select the desired layout during a call.

**Related tasks**[Enabling HDMI](#)[Changing the Screen Layout](#)

## Adjusting the Backlight and the Automatic Sleep Time

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You can adjust the backlight brightness at any time. The backlight brightness is adjusted automatically if you do not use the phone for a specific time.

**About this task**

The settings are as below:

- **Backlight Brightness:** The backlight brightness when you are using the phone.
- **Automatic Sleep Time:** The phone will automatically adjust the backlight brightness when you are not using the phone for a specific time. The time can be 1, 2, 5, 10, or 30 minute (s). When the phone has been idle for the time you set, the backlight goes out or becomes dim.

**Procedure**

1. Tap **Setting > Basic > Backlight**.
2. Drag the backlight slider.
3. Select the desired value.
4. Save the change.

## Setting the Screensaver

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If the phone has been idle for a specific time, it will automatically go to the screensaver mode. You can touch the screen or press any key to exit the screensaver mode. If the phone has been idle for a specific time again, it will automatically go to the screensaver mode again. You can customize the screensaver time.

**Procedure**

1. Tap **Setting > Basic > Screensaver**.
2. Select the desired time.
3. Save the change.