

*NetBorder*<sup>™</sup>  
**SS7** VoIP  
Media Gateway  
QUICK START GUIDE



1U Appliance



2U Appliance



**SANGOMA**

Thank you for choosing the NetBorder™ SS7 VoIP Media Gateway!

## ► Getting Started

Visit [wiki.sangoma.com/Netborder-SS7-Voip-Media-Gateway](http://wiki.sangoma.com/Netborder-SS7-Voip-Media-Gateway) to view the User Guide for these steps to installing your appliance:

- Product Overview
- Installation
- Getting Started
- Configuration
- Dial Plans
- Operating the Gateway
- Troubleshooting

### Default Configuration Settings:

Static IP: **192.168.168.2**

WebUI URL: **http://192.168.168.2:81**

Username: **root**

Password: **sangoma**

### To power ON the appliance:

1. Set the rear power button to the “ON” position
2. Push and hold the front power button until the power LED indicator lights up

### To power OFF the appliance:

1. Push and hold the front power button for 1 second, and release the button to initiate a graceful shutdown
2. Wait until power LED turns off (less than a minute)

## ► Warranty

Standard 12-month warranty is included. Additional warranty services available, contact your Sales representative for more information.

## ► Technical Support

To receive priority support, please submit a ticket at:  
**[support.sangoma.com](http://support.sangoma.com)**

If you are a first-time user, please register in order to check the status of your ticket. Upon registration, you will receive an automatic email with your new *username* and *password*.

You will also receive another email regarding your ticket, to which you can reply and update the ticket using the **same email thread** (with the ticket number in the subject line).

***Thank you and enjoy your NetBorder SS7 VoIP Media Gateway!***



## CONTACT US

INTERNATIONAL

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SUPPORT

**[support.sangoma.com](http://support.sangoma.com)**

WIKI

**[wiki.sangoma.com](http://wiki.sangoma.com)**

*Let us know whether this quick start guide was helpful – your feedback is appreciated!*