



“ALL IN ONE COLLECTION CRM”

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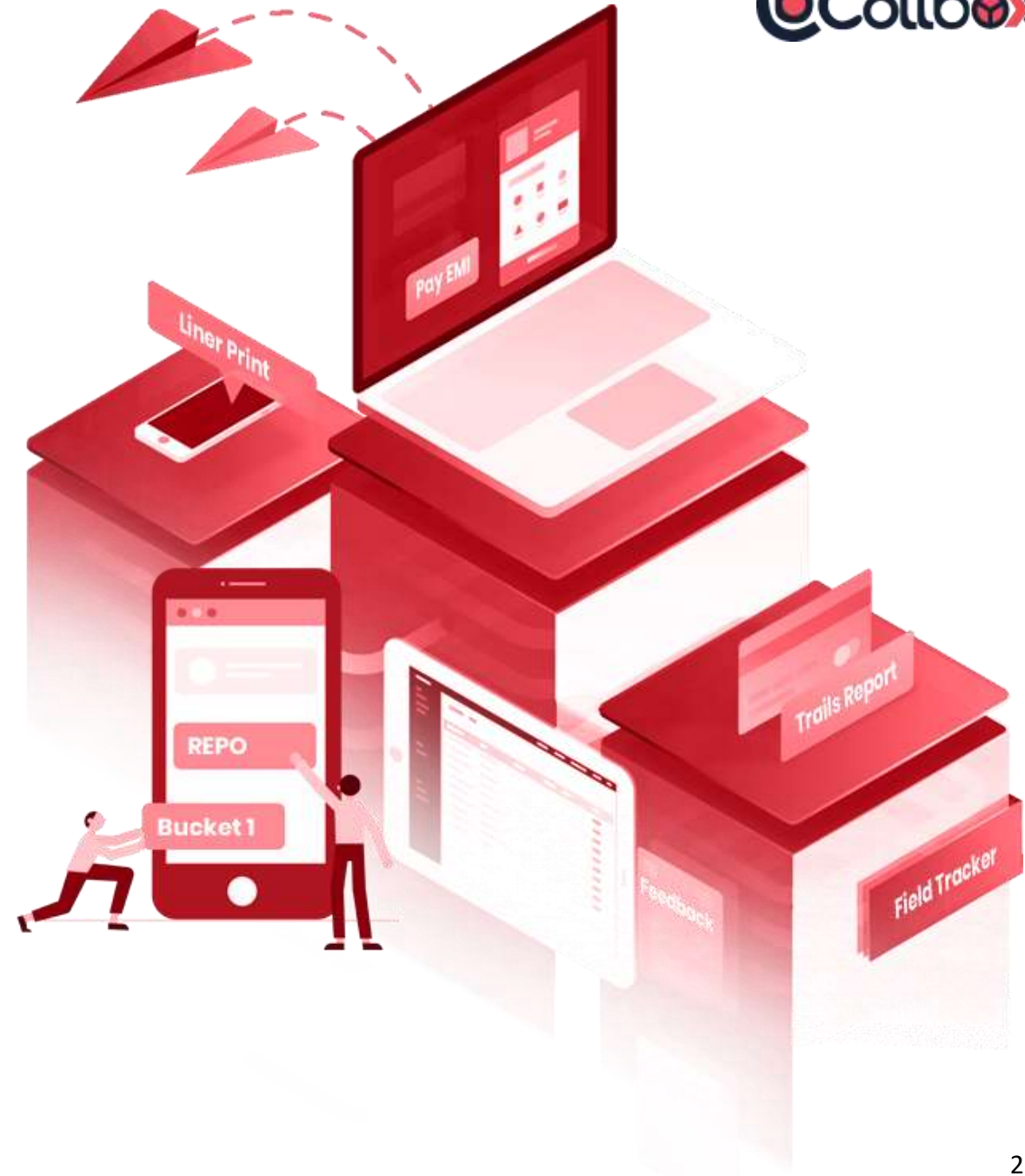
Cloud / On- Premise based Debt  
Collections & AR Recovery  
Software



# About Collbox



**Sophisticated Collection Agency Management System** - Simply Manage the whole Debt Collection Lifecycle. With a one-of-a-kind software-driven solution, Collbox software is highly optimized and automated to fulfill objectives and goals like never before.



# Why Choose Us



## Smart Payment Reminders

Remind and follow up with customers at the right time with ease through automatic reminders.



## PTP Management

Let agents focus on faster collections by getting the correct customer status details with ease.



## Work from Anywhere

Simply plug N play.  
You just need a computer with internet.  
Managing remote workers is very easy.



## Real-Time Management

Reassign agents within the customer buckets upon the process requirements in real time.



## Maximum Profitability

Decrease operational costs by strategically allocating resources as per the process requirements.



## Audit Friendly

Prioritize Your Consumer Collections  
Strategy and Sharpen Your Bidding  
with Statistical Modeling.



## Field Payment Posting

Field force can now punch visit feedback and payment posting while on the GO with FOS app.



## Notifications & Alerts

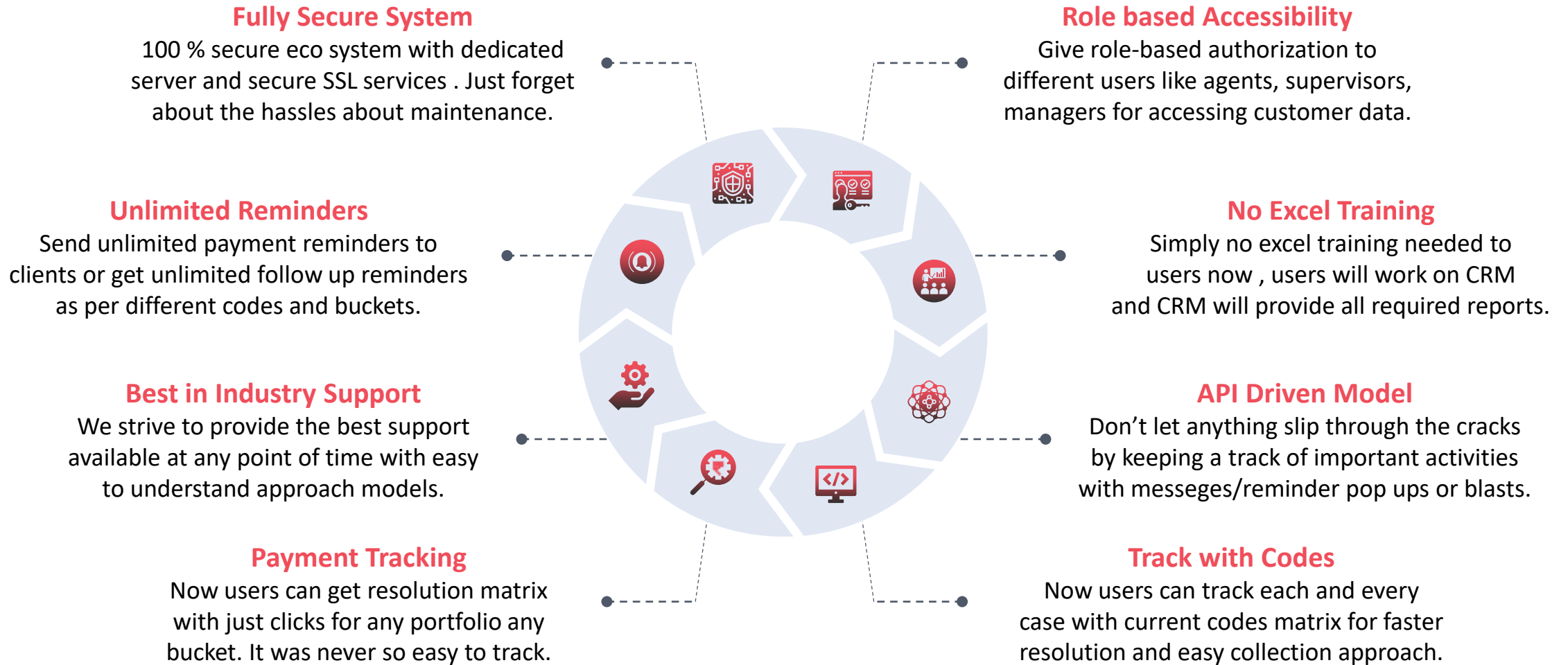
Get alerts and notifications on crucial events like a broken promise to pay or scheduled follow up calls.



## Field Tracker

Track your Field executive live along with complete route plan and real time payment / feedback alerts.

# Our Features



# Our Specialities

As a debt collection automation specialist, we designed this software to meet the needs of any debt collection agency, whether small with a single portfolio or large with multiple processes.

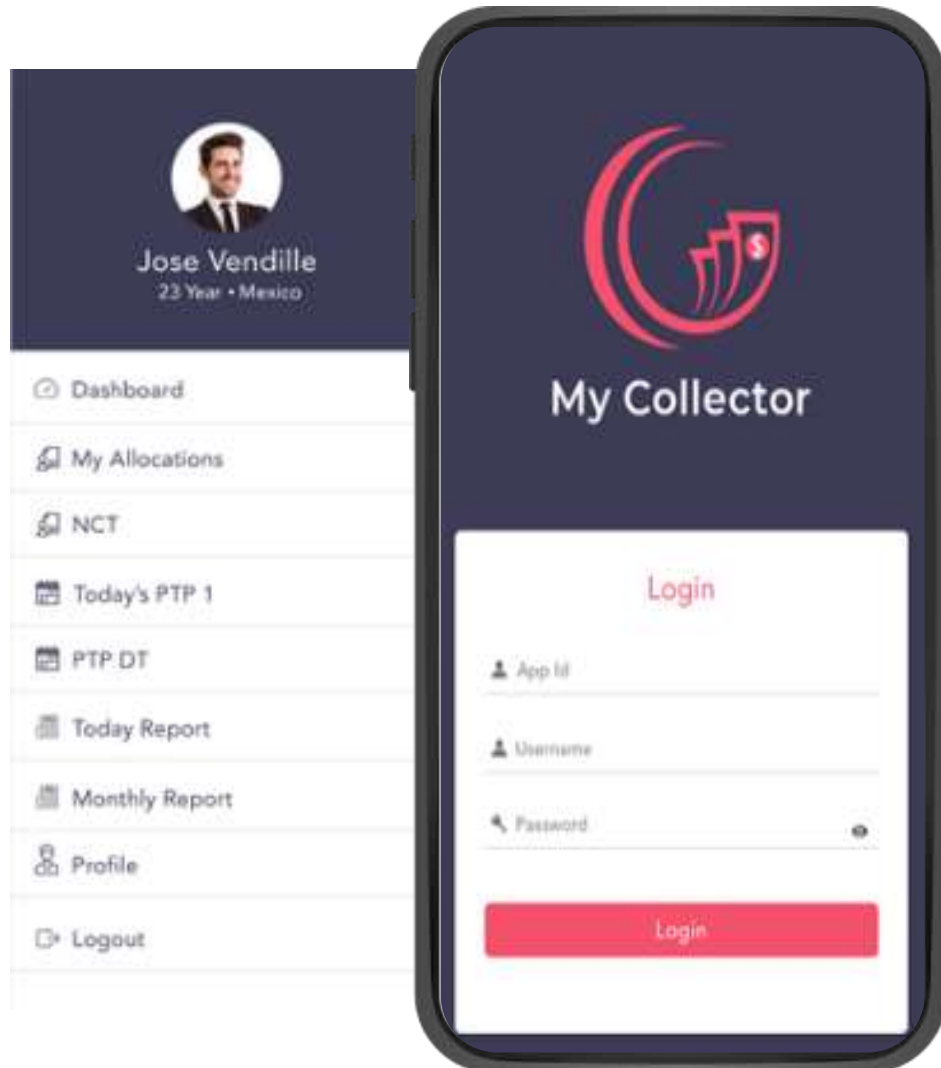


A dependable software to manage all of your debt and payment management headaches. We are lending a helping hand in every field.



As debt collection eco system specialists, we understand the requirements, so this software is created with those requirements in mind, and it will assist you in managing your debts in every way possible.

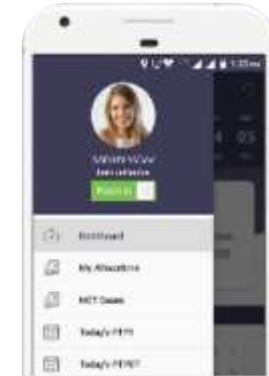
# FOS App



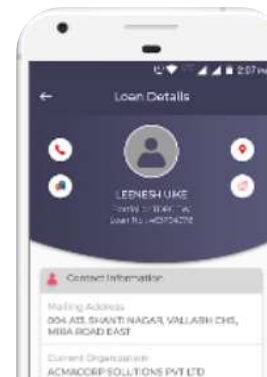
Real Time Dashboard with Allocation Details, Today PTP, Current NCT Cases. Logs of Calls pending by tele caller end & much more.



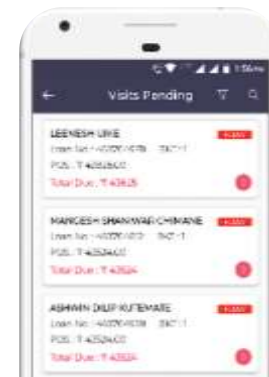
Quick Menu Access with Field Attendance, Get Field Employee attendance with start & end complete location/time worked and distance covered.



Individual extensive case detail with quick tele caller ping, loan and agency contacts, loan & product details & map locations for customer addresses.



Visit pending can be accessed and planned accordingly in just clicks on the App. Users can search and filter through different parameters to achieve the goal.



# CRM Dashboard



## ● Caller and Collector Realtime Matrix

## Portfolio and Job Owners Details

### All Disposition History

## Caller Disposition Form

# Resolution – Rollback

Report View Options

Collection Agency  
MANAGEMENT SYSTEM

STOP

ARUL SHARMA

Dashboard
Allocations
Agency Allocation
Recon List
PBR
Reports
Settings
Users
Logs
AWD
Recon

Resolution Matrix Report

Filter

RISK CLASS

TEAM LEADER

TELECALLER

COLLECTOR

TEAM

PRODUCT

RISK BAND

TW FLOWS

Select Risk Class

Select Telecaller

Select FieldCollector

Select Teamleader

Select Team

Start Date

End Date

| S.No   | Risk Class | Total Case | Flow | Resolved | Rollback | Total POS ₹  | Flow ₹       | Resolved ₹   | Rollback ₹  | Target PO... | Flow %  | Resolved % | Rollback % |
|--------|------------|------------|------|----------|----------|--------------|--------------|--------------|-------------|--------------|---------|------------|------------|
| 1      | 150        | 119        | 103  | 14       | 1        | ₹ 2,538,179  | ₹ 2,251,440  | ₹ 286,739    | ₹ 25,974    | ₹ 170,944    | 87.39 % | 12.61 %    | 1.68 %     |
| 2      | 180        | 103        | 84   | 17       | 0        | ₹ 2,432,125  | ₹ 2,094,691  | ₹ 337,433    | ₹ 2,219     | ₹ 162,290    | 82.52 % | 17.48 %    | 0.97 %     |
| 3      | 120        | 141        | 116  | 23       | 0        | ₹ 3,179,307  | ₹ 2,576,601  | ₹ 602,706    | ₹ 0         | ₹ 211,954    | 82.98 % | 17.02 %    | 0.00 %     |
| 4      | 90         | 181        | 122  | 57       | 12       | ₹ 3,532,591  | ₹ 2,264,484  | ₹ 1,268,107  | ₹ 162,629   | ₹ 246,348    | 67.96 % | 32.04 %    | 7.18 %     |
| 5      | 60         | 282        | 191  | 89       | 26       | ₹ 6,301,732  | ₹ 4,313,576  | ₹ 1,988,156  | ₹ 529,910   | ₹ 455,443    | 68.09 % | 31.91 %    | 9.57 %     |
| 6      | X          | 273        | 113  | 158      | 0        | ₹ 9,824,268  | ₹ 3,884,845  | ₹ 5,939,423  | ₹ 57,054    | ₹ 933,236    | 41.76 % | 58.24 %    | 0.37 %     |
| 7      | 30         | 1076       | 639  | 435      | 120      | ₹ 30,082,847 | ₹ 15,861,909 | ₹ 14,220,938 | ₹ 3,613,323 | ₹ 2,808,014  | 59.48 % | 40.52 %    | 11.25 %    |
| Total: |            | 2175       | 1375 | 800      | 165      | ₹ 57,891,048 | ₹ 33,247,547 | ₹ 24,643,500 | ₹ 391,108   | ₹ 4,988,228  | 63.22 % | 36.78 %    | 7.59 %     |

2018 © Collection Agency Management System. Powered by AcmaCorp

Multi Filter Options

Realtime RES/RB Matrix

# Allocation Listing

Portfolio Switcher

Realtime Status Update

Collection Agency MANAGEMENT SYSTEM

Dashboard Allocations My Allocation PBR Reports Recon

My Allocations Search by loan no Search by phone no Search by address/name 50 Filter

TW FLOWS

Select Status Select Code Select Telecaller Select Team Select Teamleader Select Fieldcollector Select Risk Class Select Order Select Date Select Risk Band

Bal Allo : 2175 Amt Coll : ₹ 96,584.00 Paid Today : 0 OP Today : 0 Ptp Today : 0 CB Today : 0 Calls Pending : 1 Contacts Today : 0 TP Today : 0

| S.No | Case Status | FAC           | Risk Cla... | Loan No  | Cust. Name   | POS         | Risk Band | Code       | Next Actio... | Next Ac... | Area        | Last Paym... | Action  |
|------|-------------|---------------|-------------|----------|--------------|-------------|-----------|------------|---------------|------------|-------------|--------------|---------|
| 1    | RESOLVED    | MRIDUL V...   | 30          | 29686873 | ANTHONY...   | ₹315,891... | HIGH      | PAID       | N/A           | N/A        | N/A         | N/A          | ACTIONS |
| 2    | RESOLVED    | MRIDUL V...   | 180         | 52243320 | ABID ABB...  | ₹155,999... | LOW       | ONLINE ... | N/A           | ₹ 3453     | MIRA RO...  | N/A          | ACTIONS |
| 3    | RESOLVED    | LAKSHIT SL... | 30          | 60606241 | BEERSING...  | ₹145,548... | LOW       | PAID       | N/A           | ₹ 5240     | Vasai east  | N/A          | ACTIONS |
| 4    | FLOW        | MANOJ TA...   | 30          | 58628130 | AFSAR KA...  | ₹144,159... | LOW       | CR         | N/A           | N/A        | Palghar     | N/A          | ACTIONS |
| 5    | FLOW        | LAKSHIT SL... | 30          | 59856943 | USHA JOG...  | ₹143,105... | LOW       | PTPDT      | 25/12/2018    | ₹ 5468     | Nallasop... | N/A          | ACTIONS |
| 6    | FLOW        | ASHISH PAL    | 60          | 57140161 | NARPAT B...  | ₹137,200... | LOW       | MSG        | 25/12/2018    | N/A        | VIRAR       | N/A          | ACTIONS |
| 7    | FLOW        | AALAM KH...   | X           | 5127607  | KUNAL CH...  | ₹131,433... | LOW       | Shifted    | N/A           | N/A        | Dighashi    | N/A          | ACTIONS |
| 8    | RESOLVED    | LAKSHIT SL... | 30          | 58276426 | MUNNI RA...  | ₹130,665... | LOW       | PAID       | N/A           | ₹ 4960     | Nallasop... | N/A          | ACTIONS |
| 9    | RESOLVED    | DIVYA PRA...  | X           | 62435782 | RAMDAS L...  | ₹125,000... | LOW       | PAID       | N/A           | ₹ 5000     | Dahanu      | N/A          | ACTIONS |
| 10   | RESOLVED    | AIZAZ KHAN    | X           | 62031005 | RAMAKAN...   | ₹125,000... | LOW       | ONLINE ... | N/A           | ₹ 5172     | BOISAR      | N/A          | ACTIONS |
| 11   | FLOW        | VIKASH AR...  | 30          | 4869172  | MOSHIN R...  | ₹119,287... | LOW       | CR         | N/A           | N/A        | Kharghar    | N/A          | ACTIONS |
| 12   | FLOW        | MANOJ TA...   | 30          | 57830851 | MANISH S...  | ₹117,381... | LOW       | PTP1       | 25/12/2018    | ₹ 6900     | Palghar     | N/A          | ACTIONS |
| 13   | RESOLVED    | MRIDUL V...   | X           | 50780521 | NIDHI PRA... | ₹117,143... | LOW       | N/A        | N/A           | N/A        | MIRA RO...  | N/A          | ACTIONS |
| 14   | RESOLVED    | AIZAZ KHAN    | X           | 62173937 | VAIBHAV S... | ₹116,846... | LOW       | PAID       | N/A           | ₹ 4350     | Palghar     | N/A          | ACTIONS |
| 15   | FLOW        | VIKASH AR...  | 30          | 58314044 | SANJAY RA... | ₹116,106... | LOW       | PTP1       | 29/12/2018    | ₹ 4539     | N/A         | N/A          | ACTIONS |
| 16   | FLOW        | MRIDUL V...   | 30          | 45583993 | LATA SUNI... | ₹113,445... | LOW       | CR         | N/A           | N/A        | MIRA RO...  | N/A          | ACTIONS |
| 17   | FLOW        | DHARA SL...   | 60          | 50586203 | PONKOJ P...  | ₹113,282... | LOW       | Shifted    | 07/12/2018    | N/A        | New pan...  | N/A          | ACTIONS |
| 18   | RESOLVED    | LAKSHIT SL... | 30          | 56498095 | RAMASHA...   | ₹107,513... | MEDIUM    | PAID       | N/A           | ₹ 4525     | N/A         | N/A          | ACTIONS |
| 19   | RESOLVED    | MRIDUL V...   | X           | 58755452 | VOGESH P...  | ₹107,177... | LOW       | PAID       | N/A           | ₹ 4290     | Bhayand...  | N/A          | ACTIONS |
| 20   | FLOW        | MRIDUL V...   | 30          | 56832171 | LOKNATH ...  | ₹103,785... | MEDIUM    | CB         | 24/12/2018    | N/A        | Bhayand...  | N/A          | ACTIONS |
| 21   | RESOLVED    | MRIDUL V...   | 30          | 55606776 | MOHAMM...    | ₹101,898... | LOW       | PAID       | N/A           | ₹ 4180     | Bhayand...  | N/A          | ACTIONS |
| 22   | FLOW        | ANALIKA G...  | 180         | 47726381 | PRAFULCH...  | ₹94,641.51  | LOW       | Shifted    | N/A           | N/A        | Nallasop... | N/A          | ACTIONS |
| 23   | ROLL BA...  | MRIDUL V...   | 30          | 53149719 | ROJAR RU...  | ₹94,028.04  | LOW       | PAID       | N/A           | ₹ 8270     | Bhayander   | N/A          | ACTIONS |
| 24   | FLOW        | MANOJ TA...   | 30          | 59576544 | NEHA LALI... | ₹93,443.00  | LOW       | MSG        | N/A           | N/A        | BOISAR      | N/A          | ACTIONS |

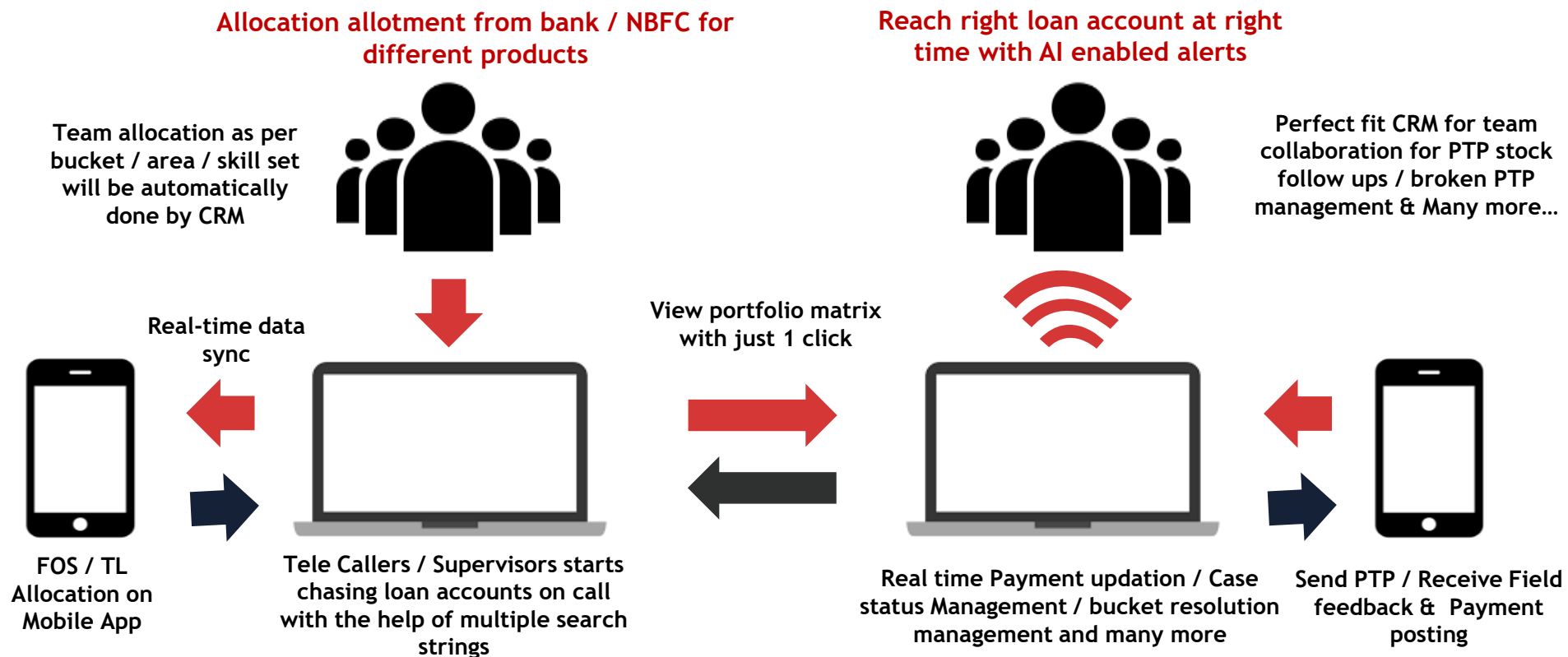
Search Options

Multi Filters

Agent Allocation Matrix

Detail Page View/Delete Actions

# How it Works



## Salient Features



Quick Alerts & Reminders



Preview Dialer Integration



Custom Configurations



FOS Location Track / Field feedback with lat - long



Detailed Reporting and MIS in excel



100's of success case studies

# Pricing

## CHOOSE THE PLAN THAT'S RIGHT FOR YOU

Start a fully-featured Debt Collection CRM in no time. No hassles just simple.



### PRIMARY

Small agencies with basic operations.

**₹8500/Mo\***

Features including

- Up to 50 Users
- Full Features Access
- Cloud / On Premise
- Custom Domain\*
- Standard Support\*
- Max Portfolios=3
- <1000 Cases/Portfolio



### BUSINESS

Established mixed portfolio/multi location agencies.

**₹20000/Mo\***

Features including

- Up to 150 Users
- Full Features Access
- Cloud / On Premise
- Custom Domain\*
- Priority Support\*
- Max Portfolios=10
- <2500 Cases/Portfolio



### PROFESSIONAL

Established multi portfolio & process based agencies.

**₹17000/Mo\***

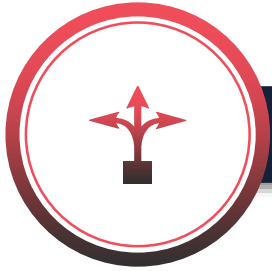
Features including

- Up to 100 Users
- Full Features Access
- Cloud / On Premise
- Custom Domain\*
- Standard Support\*
- Max Portfolios=5
- <2000 Cases/Portfolio

### Custom Pricing / Multi Location / Dialer Integration

We provide very competitive pricing to meet your company's needs. Contact us and we'll get back to you with a custom pricing plan.

# Our Strength



500+ Concurrent  
Users



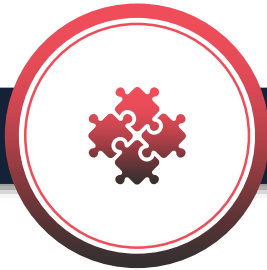
Fully Secure  
System



Attractive  
UI / UX



Highly  
Scalable



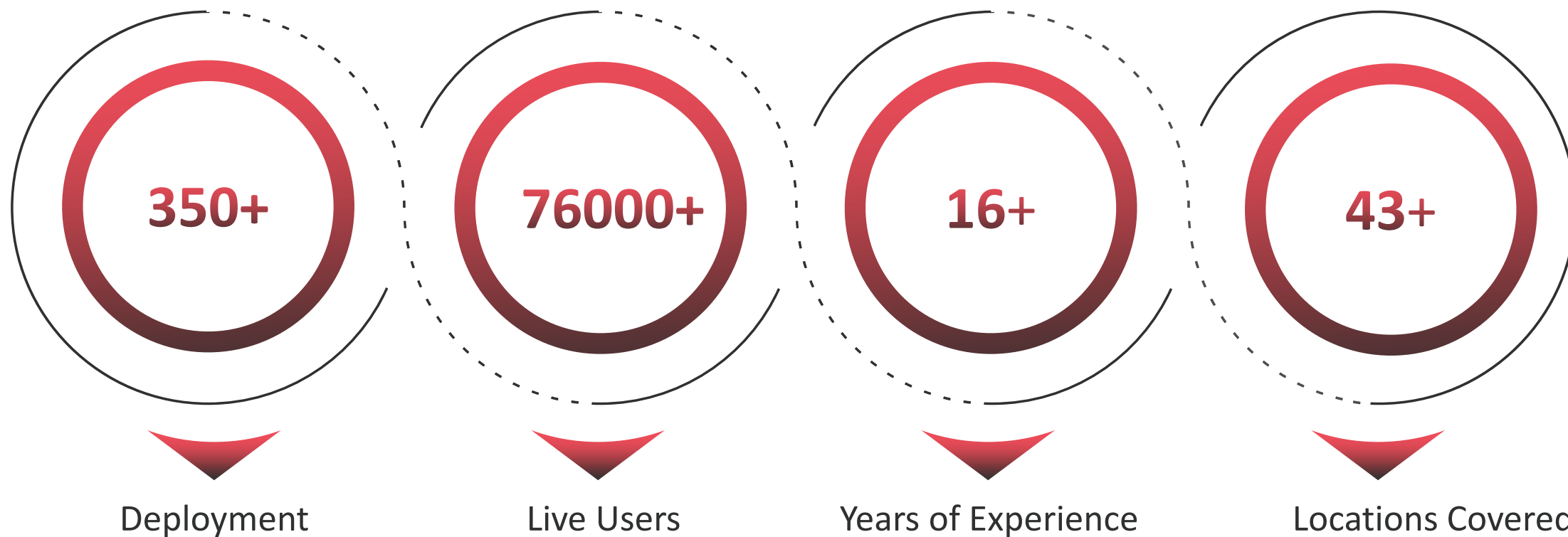
Third Party  
Integration



Product  
Customization



## Our Presence





**Modernize your collection agency  
software today!**



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